

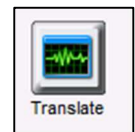


## PERFORMANCE ALERT

### \*\*\*\*\* Google Translate \*\*\*\*\*

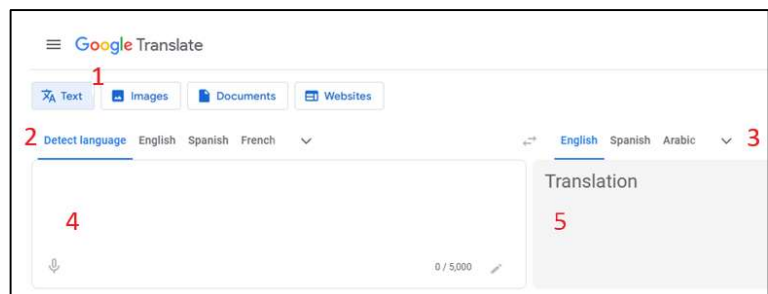
#### Google Translate

Google Translate is a free, multilingual translation service developed by Google to translate text. Google Translate can be used for foreign language text messages received in the Solacom Guardian system. To initiate Google Translate, select the Translate button in the lower left corner of the screen.



#### Overview of Google Translate

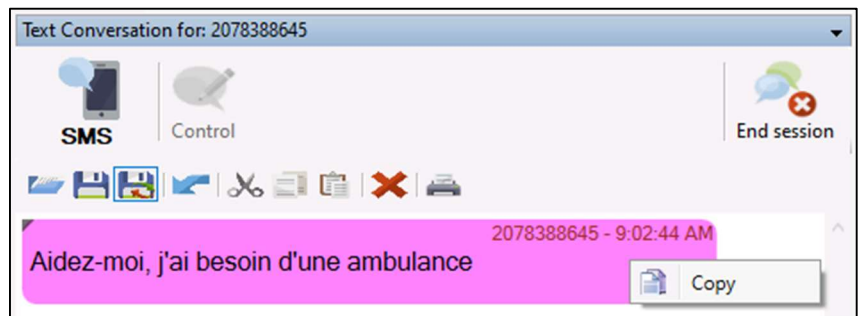
1. Select format (defaults to Text).
2. Language Selection Box (left side): Select the language to translate **from**. Use the "Detect Language" feature if necessary to determine the language being translated.
3. Language Selection Box (right side): Select the language to translate **to**.
4. Typing Area: This is the area to enter the text to translate **from**.
5. Translation Area: This is the area that displays translated text.



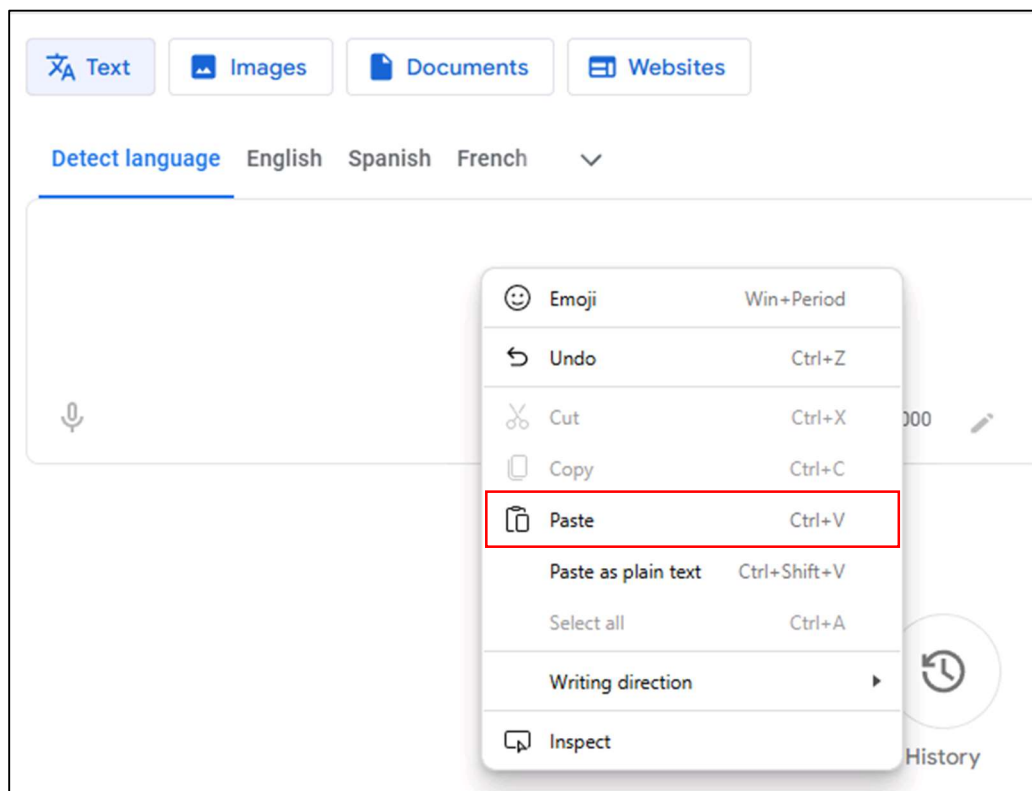
## Using Google Translate for Text Messages

When a text message is received in a language you do not speak fluently, use Google Translate to determine what the text caller is telling you. You are able to copy and paste from the Guardian Text Conversation window.

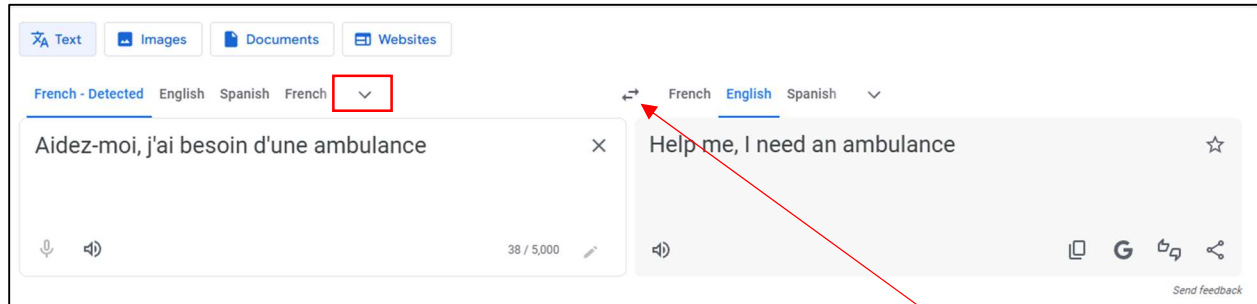
1. In the Text Conversation window, right click on the message balloon and click “Copy”.



2. On the Google Translate screen, right click in the left box and click “Paste”.



3. In most cases, Google will automatically detect the language and translate the text. To manually select the language, select the dropdown arrow next to the languages listed.



4. To translate a message back to the caller, select the arrow button to switch the languages.



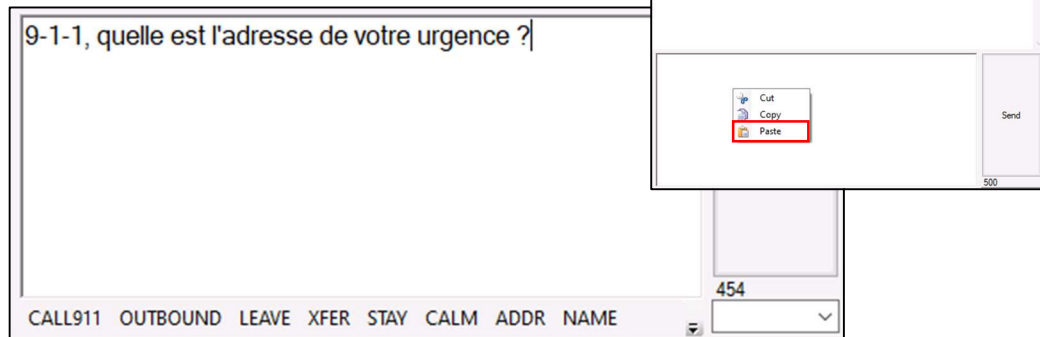
5. Type your message to the caller and ensure that the correct language is selected.



6. Select the right box and click on the copy icon.



7. In Guardian, select the Text Conversation window, right click on the message window, and click “Paste”.



8. Continue to use Google Translate to process the emergency text per your PSAP policies.

